	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION	· · ·	(X3) DATE SURVEY COMPLETED		
		145752	B. WING		05	/09/2013		
NAME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CC 535 SOUTH ELM	DDE			
FOREST	VIEW REHAB & NUF	SING CENTER		ITASCA, IL 60143				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI) TAG		N SHOULD BE	(X5) COMPLETIC DATE		
F 469	E25 (Environmenta 11:05 AM, that the company comes 2	al Director) said on 5/6/13 at contracted Pest Control X a month.	F 4	69				
F9999		Control Report indicated the for ants infestation on 4/26/13. IONS	F99	99				
	LICENSURE VIOL	ATIONS						
	300.610a) 300.1210b) 300.1210d)5) 300.1220b)3) 300.3240a)							
	Section 300.610 Re	esident Care Policies						
	procedures govern facility. The written be formulated by a Committee consist administrator, the a medical advisory co of nursing and othe policies shall comp The written policies the facility and shall	advisory physician or the committee, and representatives er services in the facility. The ly with the Act and this Part. s shall be followed in operating ll be reviewed at least annually documented by written, signed						
	Section 300.1210 ( Nursing and Perso	General Requirements for nal Care						
		provide the necessary care ain or maintain the highest						

### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 62 F9999 practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing. Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including: 3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as

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		AND HUMAN SERVICES				FORM	07/15/2013 APPROVED 0938-0391
STATEMENT OF DEF AND PLAN OF CORR	ICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED	
		145752	B. WING	€		05/0	09/2013
NAME OF PROVIDER	R OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
FOREST VIEW I	REHAB & NUR				535 SOUTH ELM ITASCA, IL 60143		
	ACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
are or the pr plan s modifi indica shall t Section a) An agent reside THES EVIDE Based review consis identifi develo This a review As a r press blister Findin 1. R10 ( Chro	reparation of the shall be in writh ited in keeping to the resident of the resident of the resident of the reviewed a constant of the reviewed a constant of the reviewed a constant of the section of a facility shart. (Section 2) and follow properties to 2 of the facility fastently monitor for and follow properties to 2 of the section	physician, shall be involved in he resident care plan. The ing and shall be reviewed and g with the care needed as sident's condition. The plan t least every three months. Abuse and Neglect ee, administrator, employee or hall not abuse or neglect a 2-107 of the Act) MENTS WERE NOT MET AS ion, interview and record ailed to r, comprehensively assess, blan of care to prevent the ility acquired pressure ulcers. 4 residents (R10 and R11) ure sores in the sample of 18. ailure, R10 developed stage II h became unstageable in 21 ed a deep tissue injury related e left hip and a stage 2 acterized by a blood filled uter ankle and a fluid filled refinger around the knuckle.	F99	999	9		

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#### DEPARTMENT OF HEALTH AND HUMAN SERVICES **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 64 F9999 R10 is totally dependent on staff for all ADL (Activities Daily Care) care and is mostly in bed. Review of Weekly Wound Documentation dated 01/14/13 showed "Nurse notified of open sore to the sacral area. Assessment completed, Stage II noted, measured and documented. Z6 ( Physician) notified with new orders received and carried out. Family notified. Dietary notified of new pressure sore ulcer awaiting recommendation." The facility's initial wound assessment on 01/14/13 described the wound as L (length) 1.2 cm x W (Width) 1.2 cm x D (Depth) 0.1 cm, stage II, superficial wound bed, surrounding area intact and with scanty drainage. On 05/08/13 at 11 AM E3 (Nurse Consultant) acknowledged that the documentation for weekly wound assessment for R10's for January 22 and January 29, 2013 were missing. E3 further stated that there was no documentation to show that the wound was unavoidable. The facility did not initiate care plan when R10 developed stage II pressure on 01/14/13. On 02/04/13, the Skin Alteration Record described the sacral wound as bigger with the measurement as L-2. 2 cm x W- 2 cm D- 0.2 cm unstageable, 100 percent slough. The wound was described as Necrotic-eschar. black in wound 100 %. Wound care evaluation by the Wound Doctor on 02/04/13 also described the sacral wound as L-2cm x W-2 cm with 0.2 depth unstageable, Eschar/necrosis 100 percent with minimal serous exudate.

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 65 F9999 Treatment order for the pressure sore on 01/14/13 " Cleanse sacral with NSS ( Normal Saline Solution), apply collagen dressing, cover with Duoderm. Change QOD (every other day) and PRN (as needed) until healed. On 02/04/13 the treatment order was changed to apply Santyl & Bacitracin ointment and cover with foam dressing and PRN. March TAR (Treatment Assessment Record) showed that the box was left blank on March 30 and 31, 2013 meaning treatment on the sacral area were not done. R10's care plan for pressure sore was initiated on 02/4/13 when the pressure sore was already unstageable. On 05/07/13 at 1 PM, E28 (wound nurse) indicated that she was new in the facility and did not know how the pressure sore developed. 2) R11 has diagnoses which include Parkinson's Disease, Dementia, COPD (Chronic Obstructive Pulmonary Disease) and mild mental retardation. R11 was an 82 year old with original admission to the facility on 7/5/2006. R11 had been hospitalized on 4/8/2013 and readmitted back to facility on 4/18/2013. Review of latest MDS (Minimum Data Set) dated 4/25/2013 showed that R11 scored 7= severely impaired for BIMS (Brief Interview for mental Status). R11 also required total assistance for hygiene and bed mobility with 1 person physical assist. Review of "Wound Care Evaluation" dated

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#### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 66 F9999 4/29/2013 showed that R11 had multiple wounds due to multiple risk factors for skin breakdown. This evaluation also included that R11 be turned and repositioned in bed every 1-2 hours and be checked for skin breakdown daily. During wound dressing change observation on 5/6/2013 at 11:15 A.M. with E16 (Wound Treatment Nurse) and E18 (Restorative Aide), R11 was in bed, alert and responsive. R11 was partially turned to his left side and left buttock was touching the bed . There was a sensor alarm pad made of vinyl plastic that was placed directly underneath R11's buttocks. There was a bed sheet in between the vinyl sensor pad and R11's buttocks. E16 informed E18 that R11's plastic vinyl sensor pad should not be placed directly underneath the sacral /buttocks/ ischium area as this could cause more pressure/friction to the existing pressure sores. R11 was noted with multiple pressure sores on the following areas: - upper outer area of the right ear around the cartilage - unstageable pressure sore with eschar on the sacrum - unstageable pressure sore covered mostly with slough on the left ischium - stage 2 pressure sore on the right buttock - unstageable pressure sore with eschar on the scrotum - unstageable pressure sore with eschar on the right heel - left hip pressure ulcer, with reddish /purplish discoloration - stage 2 bloody fluid filled blister on the left outer ankle - fluid filled blister on the left forefinger around the knuckle

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STATEMENT OF DEF		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MUI			(X3) DATE	E SURVEY
AND PLAN OF CORR	ECTION	IDENTIFICATION NUMBER:	A. BUILD	JING	3	COM	PLETED
		145752	B. WING	÷		05/(	09/2013
NAME OF PROVIDE	R OR SUPPLIER	· · · · · ·			REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST VIEW	REHAB & NUF	ISING CENTER			535 SOUTH ELM ITASCA, IL 60143		
	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD F CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999 Conti	nued From pa	ige 67	F9:	999	9		
not av on the forefit the ex ankle appro- chang treatr Revie Reco asses - right cm, d facilit - left i width as un mode - right lengtl - pres 1 cm. scant 4/29/2 - unst with 4 Durin there above scheo -10 A -12 n	ware of the ex e left hip, left a nger. E18 sta xistence of the e and left forefi oximately 30 m ge. There were nents to these ew of current ' rd" showed th ssments: t outer ear with lepth 0.1 with 1 and 0.3 cm in stageable pre- erate exudate t buttock stage h, 1 cm width, ssure sore on . length and 0. ty serous exua 2013 tageable press 4 cm. in length ng the initial too was a "Repose e R11's headb dule was as fo M. facing win	dow(R11's left side) or(R11's right side)					

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		AND HUMAN SERVICES				FORM	07/15/2013 APPROVED 0938-0391
STATEMENT	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,		LE CONSTRUCTION	(X3) DATE	E SURVEY PLETED
		145752	B. WING	;		05/	09/2013
NAME OF P	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR				535 SOUTH ELM ITASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
TAG F99999	Continued From pa - 4 P.M., facing doo - 6 P.M., facing win R11 was observed his left side facing t P.M., 4:00 P.M. and On 5/8/2013 at 4:50 Nurse Assistant) sta to be turned at 12 m that she was not ab only repositioned R window) because E residents during lun room. This indicated that I repositioning sched Review of current p be turned and repositioned R worsening of the ex- R11's record also s current comprehensi- ensure that optimal wound healing was Consultant) acknow	age 68 or dow in bed on 5/5/2013, lying on the window at 12:30 P.M., 2:10 d 6:15 P.M. D P.M., E17(CNA- Certified ated that R11 was supposed noon on 5/5/2013. E17 said ble to turn R11 at 12 noon and 11 at 1:30 P.M. (facing the E17 was attending other nch time in the main dining R11's turning and dule was not followed. blan of care indicated that R11 sitioned every 1-2 hours for is plan is to prevent <i>w</i> pressure sores and	1	999	DEFICIENCY)	RATE	DATE
	300.1210b) 300.1210d)3) 300.3240a)						

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		AND HUMAN SERVICES				FORM	APPROVED
		& MEDICAID SERVICES					0938-0391
	F OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION		E SURVEY PLETED
		145752	B. WING	i		05/0	09/2013
NAME OF P	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR				535 SOUTH ELM TASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999	Continued From pa	ge 69	F99	999			
	Section 300.1210 General Requirements for Nursing and Personal Care						
	and services to atta practicable physical well-being of the re- each resident's com plan. Adequate and care and personal of resident to meet the care needs of the re-						
	resident's condition emotional changes, determining care re further medical eva	vations of changes in a , including mental and , as a means for analyzing and equired and the need for luation and treatment shall be aff and recorded in the record.					
	Section 300.3240 A	buse and Neglect					
		ee, administrator, employee or nall not abuse or neglect a 2-107 of the Act)					
	THESE REQUIREN EVIDENCED BY:	MENTS WERE NOT MET AS					
		ion, record review and y failed to supervise residents,					

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## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 70 F9999 revise specific interventions to prevent further falls and failed to implement facility's policy for safe transfer. This is for 7 of 8 residents reviewed for falls in the sample of 18 (R3, R4, R6, R8, R11, R14 and R16 ). The facility also failed to lock and supervise treatment and respiratory carts. The treatment cart contained multiple medications/ointments and the respiratory cart contained breathing treatment medications. This failure resulted in R14 sustaining an impacted intertrochanteric basocervical fracture of the proximal left femur with some varus deformity at the fracture site. R14 was sent to the hospital with a diagnosis of left hip fracture. R11 sustained laceration that required sutures at the hospital due to a fall on 3/20/2013. Findings include: 1. R14 was admitted to the facility on 09/20/12 with diagnoses including Dementia, Hypertension and Osteoarthritis. R14 had 8 falls for the period of 4 months from 12/11/13 to 04/12/13. On 12/11/12 at 1:30 PM, it was documented that R14 was noted sitting on the floor in the TV ( Television) lounge next to the chair. R14 attempted to ambulate without staff assistance and tripped over walker causing her to loose balance and she (R14) was showing sign of urinary tract infection. Per statement of E32 (CNA- Certified Nursing Assistant) and E13 (nurse), R14 was sitting in

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STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE	E SURVEY IPLETED
		145752	B. WING			05/	09/2013
NAME OF F	PROVIDER OR SUPPLIER				EET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR	ISING CENTER			35 SOUTH ELM FASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999	Continued From pa	ige 72	F99	999			
	was at the nursing s couch inside the TV off and found reside visible in the TV roo present in the TV roo the floor. The reside the CNA (former en- transferred R14 fro The 2 other CNAs we bring residents bac - on 03/21/13 at 6:3 floor in the TV room to get out of her reo fall. Staff caught he floor. - on 4/12/13 at 4:50 recliner chair in the take a break and le Alarm was heard an floor. The Nurse's notes of documented that R showing left hip/fen area and Tylenol 68 no documented RC assessment. Despi without checking he the washroom at 5: At 6:15 AM, the phy Left femur/hip X-ray fracture.	30 AM, R14 was found on the n, staff observed R14 trying clining chair and was about to er and assisted her down to the 0 AM, R14 was sleeping in the 0 AM, R14 was sleeping in the 0 TV room. CNA left R14 to off the R14 unsupervised. Ind R14 was discovered on the dated 04/12/13 at 4:40 AM 14 was assessed immediately nur pain. Ice placed on the 50 mg was given. There was 0M (Range of Motion) ite her complaint of pain and er ROM, R14 was assisted to					

#### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 73 F9999 condition until 4:00 PM which showed that R14 was awake and sitting up in the wheelchair. R14 complained of left hip/leg pain upon movement. The Stat X ray was not done until 3:30 PM. Norco 5/325 mg was given for pain. This indicated that R14 was in pain but facility staff continued to move R14, assisted her to the bathroom and got her up in the wheelchair. X ray report dated 4/12/13 showed an impacted intertrochanteric and basocervical fracture of the proximal femur with some deformity at the fracture site. R14 was sent to the hospital. During telephone interview on 05/08/13 at 1:25 PM, E40 (CNA) stated, "I was sitting with R14 in the TV room. R14 was sitting on the couch. I went out to the nursing station to tell my nurse that I am going on my break. The nurse said okay. I went outside of the building to smoke cigarette for about 5-10 minutes. When I came back, R14 was already on the floor. I am the only CNA on that floor and there was a nurse and 1 nurse orientee. The nurse knows that I was watching R14. I am usually with her when R14 is up. I try not to leave R14 because I don't want R14 to have a fall." The facility was aware that R14 had fall episodes when unsupervised and often when placed in the TV room. Care plan addressed the falls with the same approaches that have not worked as R14 continued to fall when not supervised. The facility continued to leave R14 unsupervised which resulted to more fall incidents and injury to R14 including a hip fracture and a visit to the Emergency room. The facility failed to provide

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STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION	(X3) DATE	E SURVEY PLETED
		145752	B. WING	i		05/	09/2013
NAME OF F	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR	ISING CENTER			35 SOUTH ELM TASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
F9999	proper handling of I the chair, to bed, as bathroom and up in despite resident's of These procedures is see whether R14 ha was in pain from 4: 2. R11 had multiple Parkinson's Diseas Obstructive Pulmor Retardation. R11 v admission to the fa- been hospitalized o back to facility on 4. Review of latest MI 4/25/2013 showed fi impaired for BIMS ( Status). R11 also r hygiene and bed m assist. On 5/6/13 at 11:15 bed, alert, responsi Review of current fa R11 scored as high Review of the facilit that R11 had fallen 3/20/2013. The rep - 6/24/2012 (5:30 A sitting on the bed. locked and the bed and fell on the floor	R14 as they transferred her to sisted her to go to the n the wheelchair after a fall complaint of hip and leg pain. were done without waiting to ad a fracture and while R14 15 AM to 4:40 PM on 4/12/13. e diagnoses which include se, Dementia, COPD (Chronic hary Disease) and Mental was an 82 year old with original cility on 7/5/2006. R11 had on 4/8/2013 and readmitted /18/2013. DS (Minimum Data Set) dated that R11 scored 7= severely (Brief Interview for mental required total assistance for obility with 1 person physical A.M., R11 was observed in ive and confused. all risk assessment showed n risk for fall. ty incident reports indicated 5 times from 6/24/2012 to ports were as follow: M.) - R11 was up and tried The bed wheels were not moved. R11 missed the bed	F9	999			

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	07/15/2013 APPROVED 0938-0391
STATEMEN	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		145752	B. WING	i		05/09/2013	
NAME OF F	ROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR	SING CENTER		-	35 SOUTH ELM FASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999	12 inches x 12 inch written intervention (R11) has cognitive and functional limita with caution in slow - 12/13/2012 (6:00 I bathroom floor. R1 the wheelchair after rolled away and R1 investigation showe educate R11 to lock - 2/12/2013 (3:00 P floor in sitting position over while asleep on - 3/20/13 (11:30 P.N floor with bleeding f laceration that meat was monitored, how to moderate bleedir was sent to the host lacerated forehead. facility's fall investig that "(R11) has peri- behaviors, tried to g for assistance." As indicated above impairment, confus functional limitation impulsive behavior. no specific interven supervise R11 to pr of this failure, R11 s	V room and had slipped on a es area of wet floor. The for this fall incident indicated " limitations, language barrier ations. Remind (R11) to walk pace on the wet floor." P.M.)- R11 was sitting on the 1 attempted to self transfer to toiletting, but the wheelchair 1 ended on the floor. Incident ed that intervention was to k wheelchair brakes. .M.) -" (R11) found on the on in the TV room. (R11) fell n his wheelchair." M.) - R11 found lying on the forehead. R11 sustained sures 2.4 cm x 0.4 cm . R11 wever, continued to have small ng for period of 8 hours. R11 pital at 7 A.M. to suture the Review of the conclusion of pation dated 3/20/2013 showed ods of agitation with impulsive get up from bed without asking	F9	999			

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#### DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 76 F9999 hazard free environment by ensuring that bed and wheelchair wheels were locked and that the floor was maintained drv. 3. R8 is a 75 year-old with diagnoses of Parkinson's Disease, Dementia with Behavioral Disturbances, General Weakness and Rheumatoid Arthritis. Hospital records printed 3/22/13 indicate R8 has a history of fall. Review of the facility incident reports indicate R8 had fallen 12 times from 6/9/12 - 3/21/13 as follows: - 6/9/12 (10:00 AM) - slipped off wheelchair (w/c) while attempting to reach in closet. No injury. - 6/11/12 (7:00 PM) - fell off w/c while attempting to reach for TV on the floor. Family brought in a TV and put the facility TV on the floor. No injury. - 6/12/12 (5:30 PM) - fell off the bed while trying to reach for her socks. No injury. - 6/13/12 (1:00 PM) - tried to transfer from w/c to bed without assistance. No injury - 9/26/12 (5:20 AM) - fell off the bed while trying to pick up shoes from the floor. No injury. - 10/18/12 (4:10 AM) - staff eased resident to floor as resident was found sliding off her bed. No injury. -1/2/13 (6:35 AM) - leaned forward from the w/c with lap cushion. Resident fell along with w/c and lap cushion attached. No injury. - 2/3/13 (2:15 AM) - found on the floor mattress. Left buttock and hip area reddened. - 2/7/13 (lunchtime) - CNA (Certified Nursing Assistant) took off lap cushion for lunch in the dining room. R8 fell on her knees and hit forehead on the wall after CNA left resident to attend to other residents. Slight redness to

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Facility ID: IL6000483

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		I AND HUMAN SERVICES				FORM	07/15/2013 APPROVED 0938-0391
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED	
		145752	B. WING	;		05/0	09/2013
NAME OF F	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR				535 SOUTH ELM ITASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999	forehead. - 2/13/13 (10:45 PM knees. No injury. - 3/5/13 (3:45 AM) - No injury. - 3/21/13 (7:30 PM) hallway in w/c lying lap cushion still atta and was swollen. R hospital for evaluati were negative. Incident of 3/21/13 nurse E20 (Nurse) = (outside of Alzheim when the incident of hospital due to bruis eyebrow. No evider was sent to the stat and conclusion repo 3/21/13 indicate tha report to the survey negative outcome. Staff interviewed in 5/6/13, 5/7/13 all stat needed. On severa not be found in the were, the nurses sa Rooms 215 - 221 (7 Alzheimer Unit. On 5/8/13 at 10:10 Z2 (Family Member Alzheimer Unit state ago, the evening sta staff would be assig	nge 77 A) - found on the floor on her - found on the floor mattress. - found in the dining room on her side with the w/c and ached. Left eyebrow has bruise tesident was sent to the ion. CT scan and x-ray results investigation interview with state that E20 was at 2 Main er Unit) passing medications occurred. R8 was sent to the se and swelling of left nce found to indicate report te survey agency. Summary ort on the fall incident of at it did not warrant to send v agency since there was no the Alzheimer Unit on 5/5/13, ated additional help was I occasions, the nurses could unit. When asked where they aid they also had to cover 11 beds) outside of the AM on a telephone interview, r) of a resident in the ed approximately 2-3 months aff would not show up. Other gned to the unit and these staff t the residents. Z2 state that	F99	999	9		

# DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 78 F9999 the nurse "goes between units" and there would be no nurse available. Z2 state that the Alzheimer unit is not properly staffed. 4. R4 was a 92 year old with multiple diagnoses which include CAD (Coronary Artery Disease), Glaucoma, and Anemia. Review of latest MDS (Minimum Data Set) dated 4/5/2013 and 1/3/2013 showed that R4 was assessed as 2/2 for ambulation and transfers( limited assistance with 1 person physical assistance). Review of incident report dated 3/28/2013 indicated that R4 fell due to improper transfer. The incident report indicated that E42 (CNA-Certified Nurse Assistant) did not use gait belt during the transfer. The report also indicated that E42 attempted to transfer R4 twice and lifted R4's belt and pants instead of using the gait belt. Review of facility policy indicated that "Gait Belt usage is mandatory for all resident handling." 5. R3 was admitted to the facility on 02/08/13 with diagnoses including Metabolic Encephalopathy, Acute Respiratory Failure, Depressive Disorder and Cerebro Vascular Accident. Review of incident/accident report indicated that R3 had several falls on the following dates: On 02/20/13 at 6:00 PM, R3 was seated on the

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# DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 145752 B. WING 05/09/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 535 SOUTH ELM FOREST VIEW REHAB & NURSING CENTER ITASCA, IL 60143 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **REGULATORY OR LSC IDENTIFYING INFORMATION**) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F9999 Continued From page 79 F9999 wheelchair in the dining room and a crashing sound was heard by a CNA and R3 was found on the floor. On 05/07/13 at 3:10 PM, E26 (CNA) stated, "I was putting another resident back in bed and heard a sound. I went out of the room and went to the dining room and saw R3 lving on the floor. Dinner is about to start. There were 2 CNA (E26 and E27 ) in the unit. E27 was coming out from the farther section of the 2 Main unit. We are in the process of bringing residents to the dining room and there was no staff in the dining room." According to E7's documented statement report dated 2/20/13, E7 was passing medications and was informed by a CNA that R3 was on the floor. On 03/07/13 at 10:30 AM, R3 was sitting in reclining chair and was found again on the floor in the dining room. On 05/07/13 at 11:30 AM, E29 (CNA) stated, "I was pushing a resident towards the dining room and the other CNA was in the hallway. I heard the alarm, went to the dining room and saw R3 on the floor. There was no staff in the dining room then I called the nurse." On 03/14/13 at 2:30 AM, R3 was found on the floor next to bed. On 03/26/13 at 1:40 AM, R3 was found again on the floor next to bed. On 03/28/13 at 12:30 AM, 04/28/13 at 3 PM and 05/03/13 at 3:20 PM was noted again on the floor mat in the room.

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		AND HUMAN SERVICES				FORM	07/15/2013 APPROVED 0938-0391
STATEMENT	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		145752	B. WING	÷		05/09/2013	
NAME OF P	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
FOREST	VIEW REHAB & NUR				535 SOUTH ELM TASCA, IL 60143		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F9999	Continued From pa	ige 80	F9	999			
	<ul> <li>was doing my round on and off and mak getting restless. R3 of bed and then I w get another and the When I came back on the floor."</li> <li>6. Review of the Ad 4/14/12 to the prese 6/11/12, 9/1/12, 10/ 2/20/13 and 4/20/13</li> <li>On 6/11/12 at 5:15 bathroom and slipp complained of right was applied to the s hospital. MRI (Mag showed right should</li> <li>7. Review of the Ad indicated that R16 H 6/5/12, 8/28/12 &amp; 1/2</li> <li>On 6/5/12 at 12:30 toilet by E41 (CNA and left the room. A employee) saw R16 toilet and almost fel resident's arm and came and both staf No incident report v until 6/6/13 when R bruise and R16's co</li> </ul>	AM, R6 was walking to the red due to the wet floor. R6 shoulder pain. Cold compress site. R6 was sent to the netic Radioactive Imaging) der dislocation. ccident/Incident Reports had multiple falls on 5/23/12, /4/13. PM, R16 was assisted to the -Certified Nursing Assistant) Another CNA (former 6 trying to stand up from the II. The CNA grabbed the called for help. The staff nurse if assisted CNA back to bed. was written for the near fall (16's right ankle showed large omplained of right ankle pain.					

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					FORM	07/15/2013 APPROVED 0938-0391
	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:					E SURVEY PLETED
	145752	B. WING	€		05/0	09/2013
PROVIDER OR SUPPLIER						
VIEW REHAB & NUR	SING CENTER					
(EACH DEFICIENCY	MUST BE PRECEDED BY FULL		IX	(EACH CORRECTIVE ACTION SHOULD	BE	(X5) COMPLETION DATE
Continued From pa	ge 81	F99	999	9		
the second drawer observed fully open Ipratropium inhalati There was no visua	of the respiratory cart was led. There were 4 full boxes of on medications in the drawer. I control of the cart for at least					
identified isolation r	oom at 8:15 PM. E23 stated					
1 North Unit was our near the nursing state unattended. E37 (N	oserved parked in the hallway ation unlocked and lurse) was informed of the					
(B)						
	RS FOR MEDICARE         T OF DEFICIENCIES         DF CORRECTION         PROVIDER OR SUPPLIER         VIEW REHAB & NUF         SUMMARY STA (EACH DEFICIENCY REGULATORY OR L         Continued From particles         On 8/28/12, R16 g fell on the floor, become off.         On 1/413 at 11:40 F         mattress floor by th         8. On 5/5/13 at 8:00         the second drawer observed fully open Ipratropium inhalati         There was no visual         15 minutes. No state         E23 (Respiratory The identified isolation resupplies.         9. On 05/06/13 at 61         1 North Unit was ob near the nursing state         unattended. E37 (Nabove mentioned fi	DF CORRECTION       IDENTIFICATION NUMBER:         145752         PROVIDER OR SUPPLIER         VIEW REHAB & NURSING CENTER         SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)         Continued From page 81         On 8/28/12, R16 got out of bed unassisted and fell on the floor, bed alarm, mattress and bed bolster came off.         On 1/413 at 11:40 PM, R16 was found on the mattress floor by the bedside, sitting down.         8. On 5/5/13 at 8:00 PM by 1 North Unit hallway, the second drawer of the respiratory cart was observed fully opened. There were 4 full boxes of lpratropium inhalation medications in the drawer. There was no visual control of the cart for at least 15 minutes. No staff was present.         E23 (Respiratory Therapist) came out from an identified isolation room at 8:15 PM. E23 stated that she opened the cart to get some respiratory supplies.         9. On 05/06/13 at 12:15 PM, the treatment cart in 1 North Unit was observed parked in the hallway near the nursing station unlocked and unattended. E37 (Nurse) was informed of the above mentioned finding.	RS FOR MEDICARE & MEDICAID SERVICES         T OF DEFICIENCIES       (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:       (X2) MU A. BUILI         145752       B. WINC         PROVIDER OR SUPPLIER       145752         VIEW REHAB & NURSING CENTER       ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)       ID PREF TAC         Continued From page 81       F9         On 8/28/12, R16 got out of bed unassisted and fell on the floor, bed alarm, mattress and bed bolster came off.       F9         On 1/413 at 11:40 PM, R16 was found on the mattress floor by the bedside, sitting down.       8. On 5/5/13 at 8:00 PM by 1 North Unit hallway, the second drawer of the respiratory cart was observed fully opened. There were 4 full boxes of Ipratropium inhalation medications in the drawer. There was no visual control of the cart for at least 15 minutes. No staff was present.         E23 (Respiratory Therapist) came out from an identified isolation room at 8:15 PM. E23 stated that she opened the cart to get some respiratory supplies.         9. On 05/06/13 at 12:15 PM, the treatment cart in 1 North Unit was observed parked in the hallway near the nursing station unlocked and unattended. E37 (Nurse) was informed of the above mentioned finding.	RS FOR MEDICARE & MEDICAID SERVICES         T OF DEFICIENCIES DF CORRECTION       (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:       (X2) MULTIF A. BUILDING         145752       B. WING	TMENT OF HEALTH AND HUMAN SERVICES       Of         RS FOR MEDICARE & MEDICAID SERVICES       Of         OF DEFICIENCIES       (X) PROVIDERSUPPLIERCULA IDENTIFICATION NUMBER:       (X2) MULTIPLE CONSTRUCTION A BUILDING         145752       B. WING	TIMENT OF HEALTH AND HUMAN SERVICES       FORM         RS FOR MEDICARE & MEDICAID SERVICES       OMB NO.         Of DEFICIENCIES       (X1) PROVIDERSUPPLIER/CLIA       (R2) MULTIFLE CONSTRUCTION       (X3) DATI         DF CORRECTION       (X1) PROVIDERSUPPLIER/CLIA       (R2) MULTIFLE CONSTRUCTION       (X3) DATI         NEW REHAB & NURSING CENTER       INING       (X3) DATI       (X4) DATI         SUMMARY STATEMENT OF DEFICIENCIES       INING       (EACH DEFICIENCY MUST BE PRECEDED BY FULL       PROVIDER'S PLAN OF CORRECTION         (EACH DEFICIENCY MUST BE PRECEDED BY FULL       REGULATORY OR LSC IDENTIFYING INFORMATION)       PREFIX       CROSS-REFERENCED TO FULL APPROPRIATE         Continued From page 81       ON 3/28/12, R16 got out of bed unassisted and feil on the floor, bed alarm, mattress and bed bolster came off.       F9999         On 1/413 at 11:40 PM, R16 was found on the mattress floor by the bedside, sitting down.       F9999         8. On 5/5/13 at 8:00 PM by 1 North Unit hallway, the second drawer of the cast for at least 15 minutes. No staff was present.       F23 (Respiratory Therapist) came out from an identified isolation room at 8:15 PM. E23 stated that she opened the cart to get some respiratory supplies.       9. On 05/06/13 at 12:15 PM, the treatment cart in 1 North Unit was observed parked in the hallway near the nursing station unlocked and unattended. E37 (Nurse) was informed of the above mentioned finding.       INIT APPROPRIATE

Facility ID: IL6000483

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